

# BULKY GOODS: SOLUTIONS FOR NON-MACHINABLE SHIPMENTS IN AUTOMATIC HANDLING SYSTEMS



When sending goods of an exceptional format or with special packaging features take advantage of flexible manual processing that brings your parcels safely and quickly to the recipient.

## YOUR BENEFITS

For all items that, due to their dimensions or special packaging features (see below), require special manual processing that differs from the normal machine-based distribution technology

- **Flexibility**  
Through the possibility of sending parcels that differ from standard sizes or require manual individual processing due to special packaging features
- **Attractive charge**  
EUR 21.00 plus VAT in addition to the price of a parcel

## BULKY GOODS INCLUDE THE FOLLOWING ITEMS:

- Items that deviate the dimensions (15 x 11 x 1 cm / 120 x 60 x 60 cm) (maximum dimension: length: 200 cm; girth measurements: 360 cm)
- Items that require special operational handling due to:

### Form of packaging

- Round items (maximum dimensions: length: 200 cm diameter: 60 cm)
- Items with triangular cross-section
- Items where parts of the packaging protrude
- Items that have an uneven supporting surface and are unstable
- Items that are not cuboid
- Items that cannot be transported stably on the sorting systems e.g. by uneven surface or spreading packaging parts and that are unstable

### Special packaging features

- Items with loose string or strapping
- items that cannot be transported on the sorting systems due to
  - the external nature or
  - their unstable contents and inadequate internal packaging

### Packaging Material

- Some synthetics/films
- Metal
- Wood/engineered wood
- Fabric
- Items with rubber bands/strapping or with outer packaging/packaging material

## SIMPLE COMMISSIONING FOR YOU

- The service is already part of your contract and can be ordered directly via the DHL shipping logistics systems (by using the Ship function in the Post & DHL Business Customer Portal). Of course the service is also available to you if you program your shipping logistics system autonomously
- You label your item with the correct product code for bulky goods shipment

## RELIABLE PERFORMANCE BY DHL

- DHL takes over the item and ensures by manual individual processing that it is transported to the recipient despite the unusual format